

CASE STUDY

Intel Unite® solution



The Intel Unite® Solution Unites Other Collaboration Technologies for a Large Insurance Provider

With wire-free convenience, the Intel Unite® solution streamlines conference room display and peripheral connections, resulting in simpler communications between offices.

“Reducing wasted time configuring audiovisual equipment and streamlining the user experience in a secure way are critical for success. The Intel Unite® solution truly ‘unites’ all the other technology solutions. It streamlines conference room display and peripheral connections. Calculating ease of connectivity, we estimated 45 annual hours/room saved in about 475 presentations/year.”

—Collaboration Space
Transformation Lead

Insurance firms are becoming more globally dispersed, with a highly distributed, global workforce, and technology is a critical tool to enable efficient face-to-face communication. Insurers are also looking to become more agile and collaborative—stressing the value of truly working together, not simply discussing.

With the Intel Unite® solution, employees at a large insurance firm in North America are able to provide better customer service and shorten paperwork processing. Due to the resulting greater collaboration and hassle-free connectivity, this insurance provider is moving from pilot to a full deployment in the US.

Challenge

The insurer’s employees were constantly frustrated when using technology in conference rooms. Connections did not happen easily, and it took too much time to start meetings.

Solution

The Intel Unite solution streamlines connectivity so that meetings start fast. With easy wireless content sharing to room displays and other devices connected to the corporate network, employees can conduct business with internal staff and customers more easily. Now, starting meetings is as simple as entering a six-digit code and clicking Present. Additionally, extending the meeting to Skype* participants is just two steps: clicking the Skype for Business plugin and then the scheduled meeting.

Better User and IT Experiences

In addition to enhancing connectivity overall, this insurance firm’s deployment of the Intel Unite solution features the Skype for Business plugin that enables users to join Skype meetings quickly, automatically bridging audio and video capabilities in the room. The solution expands the capabilities of Skype with the ability to share up to four presentations per screen and multiple displays over the Skype session.



A Technology Built for Collaboration

The Intel Unite solution is architected to work with existing IT deployment and management tools, while adding features such as far-end camera controls, multiscreen sharing, and cord-free connections, so that meetings run faster and smoother for enhanced productivity. Plugins are available for more added features:

- **Camera and speaker configurations:** The Intel Unite solution integrates with a number of camera, speaker, and microphone solutions, including Logitech products. The Intel Unite solution removes the complexity associated with videoconferencing and the need for a remote controller. All participants have the control they need to be more efficient and avoid problems from misplaced remotes, for example.
- **Guest network access:** The Intel Unite® Plugin for Protected Guest Access lets guests connect and present content in Intel Unite solution enabled rooms without having to access the corporate network. The Intel Unite solution also includes a temporary client called the one-time-access client that allows users to join and present if they don't have the Intel Unite app installed. It is quick and easy to access and doesn't require administrative rights on a user's device.
- **Telemetry to collect usage data:** The Intel Unite® Plugin for Telemetry provides advanced meeting room analytics (like how many people are connecting and for how long) and helps organizations establish metrics like total cost of ownership (TCO) and return on investment (ROI).

Conclusion

The Intel Unite solution, which integrates unified communications-conferencing solutions such as Skype and plugins for camera and audio control, shrinks the virtual distance between meeting participants. With support for a broad array of presenter devices, including macOS* and Windows*, the Intel Unite solution allows employees to communicate with other offices, give presentations, obtain training, and swap presenters seamlessly and quickly.

For More Information

To learn more about the benefits of the Intel Unite solution, visit intel.com/unite.



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